

Logging in: <https://www.markscommercial.com>



Click the Login button

Login

Welcome to our dealer webshop. Please login with the account provided to you.
If you have problems logging in please contact us.

E-mail address*

Password*

[Forgot password](#)

Don't have an account? Please [contact us](#)

Enter E-mail address or the user name provided

Enter Password

Home Page

Homepage

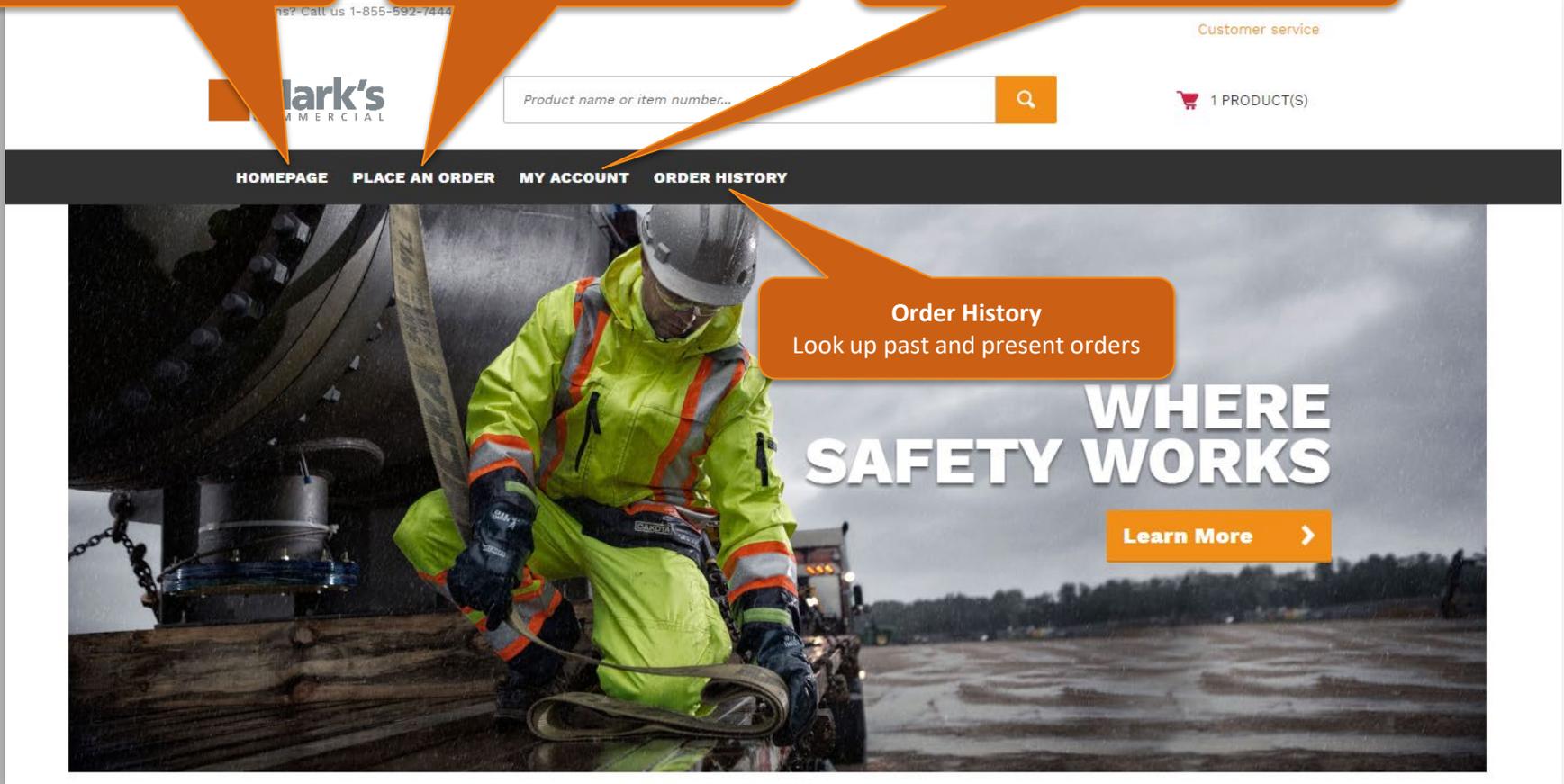
Important information and links

Place An Order

View catalogues and place orders

My Account

Manage your profile details and password



Order History

Look up past and present orders

**WHERE
SAFETY WORKS**

Learn More >

Placing an order

HOMEPAGE PLACE AN ORDER MY ACCOUNT ORDER HISTORY



Shirts



Pants



All Products

After clicking the **Place An Order** button, select a catalogue to view products

Mark's COMMERCIAL

Product name or item number...

1 PRODUCT(S)

HOMEPAGE PLACE AN ORDER MY ACCOUNT ORDER HISTORY

Home > Place an Order > Shirts

Shirts

Product category

- New category (3)
- New category\New cat... (3)
- Shirts (5)

Item number

- 17735 (1)
- 17737 (1)
- 19310 (1)
- 2000L (1)
- 2400TS (1)

Size

- 2XL * REG (3)
- 3XL * REG (3)
- 4XL * REG (3)
- 5XL * REG (3)
- L * REG (3)

Show all...

View: [List View] [Grid View]

Sort by: Item No. - ascending

5 product(s) found

MENS LONG SLEEVE EASY CARE SHIRT
17735
\$40.⁹⁹
Select variants >

SHIRT, MEN'S S/S EASY CARE
17737
\$39.⁹⁹
Select variants >

MEN'S VALENCIA 3-IN-1 JACKET
19310
\$124.⁹⁹
Select variants >

Add to cart >

Click on a product image or description to view product details and add to the cart.

Placing an order

◀ Back to overview | Home › Place an Order › Shirts



Men's L/S Capulin Shirt
Item No. 17735

Our blended dress shirt is designed for ease of movement and superior fit. The lightweight fabric provides ease of care. The shirt is also preshrunk to fit today's busy lifestyles.

› [Read full description](#)

Colour:

Size:

Configura...:

Quantity: Each

Price: \$35.00 excl. tax
› [View volume discount](#)

+Hover to zoom | [Click to enlarge](#)



Select the **Colour, Size and Embellishment** (if applicable)

Once you have made selections for Qty, Colour, Size & Embellishment click **Add to cart** to place an item in the cart.

Product name or item number...



 1 PRODUCT(S)

[HOMEPAGE](#) [PLACE AN ORDER](#) [MY ACCOUNT](#) [ORDER HISTORY](#)

◀ Back to overview

Home › Place an Order › Shirts



Men's L/S Capulin Shirt
Item No. 17735

Our blended dress shirt is designed and superior fit. The lightweight fabric provides ease of care. The shirt is also preshrunk to fit today's busy lifestyles.

› [Read full description](#)

LAST ADDED PRODUCTS TO YOUR SHOPPING CART



MENS LONG SLEEVE EASY CARE SHIRT

MENS LONG SLEEVE EASY CARE SH
EASY CARE SH EASY CA
1 EA

› [View shopping cart](#)

Click **View cart** to review/modify the cart OR click **Checkout** to move directly to checkout

Cart Review

Home > Cart

Cart

Enter an item number and press tab to load the product information and variants. Tab again to select variants and set quantity. Press enter to add the product to the list.

Item No.

My cart

Item	Price	Quantity	Total
MENS LONG SLEEVE EASY CARE SHIRTT Item No.: 17735 Variant: MENS LONG SLEEVE EASY CARE SH EASY CARE SH EASY CA View Delete	\$ 35.00	<input type="text" value="1"/>	\$ 35.00

Cart details

Items (1 units)	\$	35.00
Subtotal	\$	35.00
Total tax	\$	4.55
<hr/>		
Total incl. tax	\$	39.55
Total to pay	\$	39.55
Unit total: 1 units of 1 items		

- Recalculate cart
- Add to wish list
- Save as template
- Load template
- Import order
- Empty cart

Proceed to checkout

To remove an item from the cart.

Click to change quantity.

Save your cart as a template for quick re-ordering in the future

Cart details and order total

When you have confirmed the items and sizes in the cart, click **Proceed to checkout.**

To empty the cart.

Checkout

[Edit shopping cart](#)

Secure checkout

1. Shipping information

Please select your shipping address below.

- Deliver the order to the same address as the billing address.
- Deliver the order to an address from address book.
- Deliver the order to a different address.

Next >

Choose where your order is delivered.

When you have confirmed delivery address, click *Next*.

2. Payment information

3. Order overview

Shopping cart summary

[Edit](#)

No. # of items in cart: 1

Our payment methods



Secure and Safe

Payments are processed safely using your own bank in a trusted environment.

Contact our service desk at 1-855-592-7444 or via [e-mail](#).

Checkout summary

Billing address

3025 Albion Road North
K1G 3S4 ON Ottawa
Canada

Checkout – Charge to Business Account

[Edit shopping cart](#)

Secure checkout

1. Shipping information
2. Payment information

Please select your payment method

Payment method

On Account

[BACK](#)

[Next](#)

For purchases being invoiced to a corporate charge account, or made on an entitlement program, the payment method will be **On Account**.

[Edit shopping cart](#)

Secure checkout

1. Shipping information
2. Payment information
3. Order overview

Additional Information

Reference no.

Comments

Requested delivery date

Product	Title	Quantity	UOM
	FR BALACLAVA Item No.: F12051	1	EA

Your order should be authorized by
Jane Rideau

I have read and fully understand the [Terms and Conditions](#)

[BACK](#)

[Pay](#)

Shopping cart summary

[Edit](#)

No. # of items in cart: 1

Our payment methods



Secure

Secure

Secure

a trustee

Contact

1-855-592-7444 or via [e-mail](#).

Reference or PO
Number for
invoicing.

Checkout summary

Billing address

3025 Albion Road North
K1G 3S4 ON Ottawa
Canada

Shipping address

[Edit](#)

3025 Albion Road North
K1G 3S4 ON Ottawa
Canada

Payment method

[Edit](#)

On Account

Checkout – Credit Card required

[Edit shopping cart](#)

Secure checkout

1. Shipping information

2. Payment information

Please select your payment method

Payment method

Credit card

Select stored credit card from the list

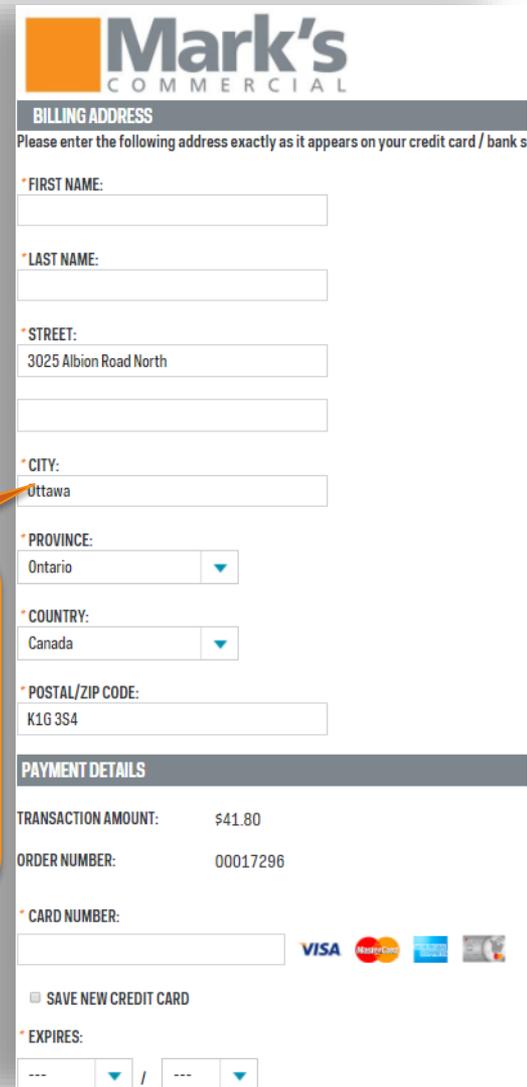
New credit card

[BACK](#)

Next

For purchases requiring a credit card payment, or purchases made in excess of an entitlement amount, the payment method will be **Credit Card**.

All credit card information will be securely stored for use on future orders, by CTFS.



Mark's
COMMERCIAL

BILLING ADDRESS

Please enter the following address exactly as it appears on your credit card / bank

* FIRST NAME:

* LAST NAME:

* STREET:
3025 Albion Road North

* CITY:
Ottawa

* PROVINCE: Ontario

* COUNTRY: Canada

* POSTAL/ZIP CODE:
K1G 3S4

PAYMENT DETAILS

TRANSACTION AMOUNT: \$41.80

ORDER NUMBER: 00017296

* CARD NUMBER:

SAVE NEW CREDIT CARD

* EXPIRES: /

VISA MasterCard

Checkout

Order processed successfully

Your order is successfully completed.
 › Go to your account page.
 › Go to your order page.
 › Go to homepage.
 › Logout.

Select *Go to your order page* to view submitted order details.

Order Number

00017295 Order

› Print preview

Order Status

Order no.	00017295	Order date	2017-11-10
Order status	Pending	Document date	2017-11-10
Shipment date		Payment status	Paid
Location code	0558	Payment method	On Account
Requested delivery date	2017-11-19	Payment terms code	017
Promised delivery date	2017-11-19	Due date	
Sell-to contact	Joe Rideau	Payment discount	0.00
Reference no.	12345		

Delivery & Billing Info

Sell-to address

3025 Albion Road North
 K1G 3S4 ON Ottawa
 Canada

Bill-to address

Joe Rideau
 3025 Albion Road North
 K1G 3S4 ON Ottawa
 Canada

Ship-to address

3025 Albion Road North
 K1G 3S4 ON Ottawa
 Canada

Reorder ›

Product details and line status

Item No.	Title	Status	Ship. d.	Qty	UOM	Ship.	Inv.	Outst.
F12051	FR BALACLAVA							
	FR BALACLAVA BLACK ONE	Not shipped	2017-11-19	1	EA	0	0	1

Returns, Cancellations, Inquiries

- The Mark's Commercial Return Policy and Return Form can be found on the Returns page located in the Footer.

RETURN POLICY

At Mark's Commercial & L'Équipeur, we stand behind everything we sell. If you are not 100% satisfied with your Mark's Commercial purchase, within 100 days, please return your unused, unworn, unaltered, unembellished or Manufacturer defective item for a full refund.

Contact [Returns.MarksCommercial@Marks.com](mailto>Returns.MarksCommercial@Marks.com) to coordinate your return and provide the following information in your email:

- Sales Order number
- Style #
- Reason for Return

Terms and Conditions

- Refunds will be in the same form of payment originally used for the purchase.
- Return shipping charges for online orders can not be refunded.
- To ensure your order is delivered safely and directly to you a shipping carrier is automatically determined by Mark's Commercial/L'Équipeur.
- Please allow 30 days from date of receipt to process your return.
- Remote returns may be utilized for defective product. Defects include embellishment errors, incorrect fulfillment and flaws in the fabrication of the garment.

100-Day Boot Guarantee: We expect your boots to do the job they've been designed to do. Flawlessly. However, if at any time during the first 100 days after purchasing them you experience a manufacturer defect, we want to know about it. Simply bring them and your original receipt into any Mark's/L'Équipeur store and we will replace them. Refunds and exchanges cannot be processed after 100 days.

Web Orders: Returns of web ordered product will not be accepted at Mark's/L'Équipeur stores across Canada. Please utilize the returns email to coordinate your return.

Store Orders: Returns of store ordered products will be accepted at Mark's/L'Équipeur stores across Canada with a copy of your receipt.

Administrative Features: *User Proxy*

Questions? Call us 1-855-592-7444



Product name

To place an order on behalf of another employee, click **User Proxy** in the drop down menu at the top right of your screen.

HYDRO OTTAWA HOME PLACE AN ORDER MY ACCOUNT ORDER HISTORY

Welcome **Jane Rideau**

- My account
- User Proxy
- Logout



Product name or item number...



0 PRODUCT(S)

HYDRO OTTAWA HOME PLACE AN ORDER MY ACCOUNT ORDER HISTORY

Click **Select** for the employee you wish to shop on behalf of.

Contact no.	Name	Email	
C000000562	Dan One	dan@hydro.com	Select >
C000000558	Joe Rideau	joe@hydro.com	Select >
C000000563	Michael Two	Mike@hydro.com	Select >
C000000564	Sara Three	sara@hydro.com	Select >
C000000565	Adam Four	adam@hydro.com	Select >

Representing **Dan One**

- Stop representation
- Logged in as: **Jane Rideau**
- Represent another customer
- My account
- Logout

Stop representing employee, or choose to order for another from the same menu.

[BACK](#)

Administrative Features: *Authorizations*

Questions? Call us 1-855-592-7444



Product name or item number...



HYDRO OTTAWA HOME PLACE AN ORDER MY ACCOUNT ORDER HISTORY



Welcome **Jane Rideau**

My account

User Proxy

Logout

To review orders pending approval, select **My account**.

Authorization history

Account Dashboard

View your company details here

Edit your profile

My orders

My order templates

Order upload

Manage sub-accounts

Authorizations (2)

Order no. From 2017-08-14

Auth. status To

Search >

An orange circle indicates a Pending approval.

Recent orders

Order no.	Placed by	Order date	Order amount	Auth. status	
00017296	Joe Rideau	2017-11-10	\$41.80	●	View details
00017295	Joe Rideau	2017-11-10	\$41.80	●	View details
00017241	Joe Rideau	2017-11-02	\$25.77	✓	View details
00017229	Joe Rideau	2017-10-30	\$25.77	✓	View details

After selecting **Authorizations** on the left hand menu, click **View Details** to view review an order and approve or reject.

Administrative Features: *Managing Sub-accounts*

Questions? Call us 1-855-592-7444 



Product name or item number...



HYDRO OTTAWA HOME PLACE AN ORDER MY ACCOUNT ORDER HISTORY



Welcome **Jane Rideau**

My account

User Proxy

Logout

Click to add a new sub-account.

To manage employee sub-accounts, select *My account*.

Sub-accounts

New sub-account 

Account Dashboard

View your company details here

Edit your profile

My orders

My order templates

Order upload

Manage sub-accounts

Authorizations (2)

Name	Active	Authorize	Prices	Limit	Points value		
Adam Four	✓	✗	✗	-	23.00 Points		
Dan One	✓	✗	✓	-	72.00 Points		
Michael Two	✓	✗	✓	-	63.00 Points		
Sara Three	✓	✗	✓	-	57.00 Points		

After selecting *Manage sub-accounts* on the left hand menu, click *the pencil icon* to view employee accounts and make edits

Administrative Features: *Managing Sub-accounts*

Edit sub-account

Add/Edit Delivery Address

Update Manager

Email Address/Login

Uncheck to Inactive resigned/terminated employees

Add a CC email for order notifications

Entitlement points	Update entitlement points >
Shipping addresses	View addresses >
Available managers	C000076172, Larry Pope ▾
Options	C000073449, MITCH, 6911 Southpoint Drive, V3N 4X8, E
Name*	MITCH
E-mail address*	CHARLIE.BRINSON@BCHYDRO.COM
Active	<input checked="" type="checkbox"/>
May see prices	<input checked="" type="checkbox"/>
May authorize orders	<input type="checkbox"/>
Requires Approval on Orders	<input type="checkbox"/>
Default P/O number	80002320
Job title	Bus. Ops Mgr, Customer Meter ▾
Department	19254 ▾
CC email address	<input type="text"/>
Email CC on order completion	<input type="checkbox"/>

Administrative Features: *Adding New Sub-accounts*

Create new sub-account

Enter employee First and Last Name

Name*

Enter Email address which will be used for login and must be unique

E-mail address*

Select for employees that will require approval

Active

May see prices

May authorize orders

Requires Approval on Orders

Default P/O number

Job title

Department

Add a CC email for order notifications

CC email address

Email CC on order completion

Email CC on shipment

Enter the employee's phone number

Phone number

Manager

Allow delivery to address from address book

Enter the employee's delivery address

Address

City

Postal code*

Country*

Choose the correct Function/Uniform Class for the new account to ensure the appropriate catalogue is available

Function

Employee id

Office location

Save >

Administrative Features: *Updating Entitlement*

Select **Update entitlement points** to add or adjust entitlement on the Manage Sub-accounts screen

Edit manager account

Entitlement points **Update entitlement points >**

Shipping addresses **View addresses >**

Options C000090785, Amelie Amyot-Cantin, 916 42nd Ave ...

Name* Amelie Amyot-Cantin

E-mail address* Amelie.Amyot-Cantin@marks.com

Active

To adjust entitlement for existing employees use the increase/decrease fields to make balance adjustments

Update entitlement points Close X

Entitlement program	Program description	Reward point id	Currency	Available points	Increase points	Decrease points	Transaction date	Comment
EP000000144	00285872 - DEMO ACCOUNT	Amount (\$)	CAD	0	<input type="text" value="0"/>	<input type="text" value="0"/>	2019-01-17	<input type="text"/>

Update >

To adjust entitlement for a new employees, first add the entitlement program and then use the increase/decrease fields to make balance adjustments

Update entitlement points Close X

Entitlement program	Program description	Reward point id	Currency	Available points	Increase points	Decrease points	Transaction date	Comment
Select program	No entitlement points available							
EP000000089								
Select program	Add program >							